

Optitec-Canada

Optitec-Canada Shipping and Delivery Policy

Wheels and products are warehoused and shipped out of Grandview, Missouri near Kansas City. This is included in your price.

COVID has had a profound effect on the RV industry. Travel plans have limited Americans to their own borders and RV sales have exploded. Unfortunately, this has put stress on supply. For this reason, we are asking to reserve a unit without any deposit. We will contact you when stock arrives at which time a payment can be made.

Once in stock generally, the orders are processed within 24 hours after receipt of payment. Freight time is approximately 4-7 days depending on your location. After purchase and shipping arrangements have been made a tracking number will be provided. If for any reason there are delays outside of these time frames we will contact you and offer a full refund if required

If you have any questions please contact us by phone or email during operation hours in Adelaide, South Australia time zone 8:00am – 5:00pm.

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Phone: +61 448 655 563

Contact: Rick Bickerton